

MYSTIC MOUNTAIN GUEST GUIDELINES AND CHECK OUT

Updated May 2018

SELF CHECK-IN TIME is after 4:00 PM Mountain time

CHECK-OUT is 10:00 AM No early Check-in or late checkout - Subject to additional charges.

NO SMOKING OR FIREWORKS ALLOWED any where on the MMR property.

NO ANIMALS OR PETS

USE OF FIRE PIT IN FRONT YARD

- DO NOT leave fire unattended at any time or children alone!
- Keep front yard hose near by for emergencies.
- Keep mesh screen over the top of fire pit when in use to avoid small flying sparks and embers.
- Put all fires out completely before leaving the pit unattended.
- Safety first- please use with great caution as the landscaping is dry in the summer and very flammable.

OWNER REQUESTS DURING YOUR STAY:

- Hand wash steak knives and red, La Crusse cookware- do not place in dishwasher
- Respectfully, turn down decorative comforters and bedspreads during bed use.
- Use linens respectfully and honor our efforts to conserve and go green (see posted signs).
Use tissue to remove eye makeup before using face clothes. Do not use interior towels outside.
- **TRASH:** Guests are responsible for making every effort to keep all **trash and recyclables contained** in trash cans and recycle containers in a organized way ready for quick and easy removal by our staff at check out.

CHECK OUT PROCEDURE: Keeping in mind this is a rental home and not a hotel, guests are expected to leave the home in a clean, respectful manner. We do not require you to spend your last few hours of vacation time deep cleaning. However we do kindly ask that you demonstrate respect for our home and the property you have enjoyed and leave it in a similar manner in which you found it. Over all... **we just want to see that you have made an effort to honor our hospitality.**

SECURITY DEPOSIT REFUND- A damage/security deposit of \$500 is required along with final payment. If a current credit card is placed on file, it will **not be charged** or processed unless there is a challenge at check out. Tennant agrees to meet the following provisions:

- All owners possessions, belongings and furnishings are left in good order
- **No damage** is done to unit or its contents, beyond normal wear and tear.
- **TURN OFF** all heaters, air conditioners, TV's, lights, coffee pots, BBQ and kitchen appliances.
- **All trash**, rubbish and discards are placed respectfully in trash or recycle containers in the garage.
- **Dirty dishes** are placed in the dishwasher and cleaned.
- **Soiled linens** (towels) are placed in white laundry baskets and placed in laundry room.
- No linens are lost or damaged or removed from property
- All **children's games, toys**, puzzles, DVD's are returned to original shelves
- **Key is left** on the kitchen table along with garage door opener, all doors are locked and front door is left locked. **Lost keys or garage opener will result in a \$20/50 replacement fee**
- No early check-in or **late checkout** that is disruptive to staff and or next guests arrival
- Owner does not receive any complaints from neighbors regarding disrespectful behavior or loud noise.
- **Respectful behaviors** are demonstrated for our property, the land and surrounding neighbors. Observance for property boundaries within the Mystic Mountain 15 acres (see map). Please note that the dock with the slide and the deck adjacent to it below the house is private property and is not part of Mystic Mountain. Please respect this as off limit and notify all occupants.

THANK YOU FOR CHOOSING MYSTIC MOUNTAIN RETREAT

PLEASE BE SURE TO SIGN OUR RED GUEST BOOK AND FILL OUT OUR GUEST SUMMARY.

LOCAL STAFF CONTACT: Domestic Manager - Shelli Riedesel 406.250.3502