

**CHECK IN TIME: 4:00 PM OR AFTER (SELF CHECK IN)
CHECK OUT TIME: 10:00 AM OR EARLIER**

A deviation request can **not** be confirmed during peak months.

1. Cleaning schedule: Our staff cleans 5 houses in the Bigfork area. Staff must have a humane work schedule with days off. Staff does clean on Saturdays/ Sundays, when scheduled in advance.

2. Maintenance and Repairs: Time in-between guests is used for major and minor house upkeep. Large repairs and fixes are scheduled during down time, but there can also be an unexpected repair.

3. Reservations: It takes a full 6 hours to properly clean and prepare our large house. Out of courtesy to the next guests with a same day arrival, the time schedule is firmly adhered to and also allows for unexpected repairs and maintenance.

4. Early Arrivals: Early arrivals are distractive to our staff who are hard at work prepping to make sure every thing is ready for your stay. Taking time to stop and speak to you is disruptive.

5. Holdovers at check out: If Occupant remains in possession of the Premises for any period after the agreed booking period of 4:00PM without the Owner's consent, Occupant will pay a late check out fee of \$300. The late check-out fee covers the extra cost to bring in additional cleaners to meet our quick turnaround times, or may have to compensate the next guests for their inconvenience of A late check-in.

If requested in advance, our staff is happy to send one text alert to the primary renter on contract should the house be prepped and ready for you prior to your contract time of **4:00 PM**.

Thank you in advance for your respectful consideration.

Mystic Mountain staff and owner.

Welcome to Mystic Mountain!



Mystic Mountain Retreat



Our cleaning and gardening staff is diligently prepping for your 4:00 arrival. In order to give everything the attention your stay deserves, we respectfully ask that you do not enter the premises earlier than 4:00 or when staff is still present. This will assist us to do our very best to get you in on time.

**Thank you kindly,
Your host, Kalli**

PS: Should you arrive prior to 4:00, you are welcome to park near the lower garage and enjoy the fun activities in our recreation room (which is unlocked) or take a refreshing walk down to our lake front dock.